

# 2008 Schedule-at-a-Glance: System Under Construction – Proceed With Care

	Owner / Operator	Leadership / Management	CEUs & Client Specific Topics			
Wed., May 21, 11:00 am - 12:30 pm (1.5 hours)	<b>Thomas Godar 1</b> <i>Whyte Hirschboeck Dudek, SC</i> Your Rights as an Employer	<b>Robert Lightfoot, RN 11</b> <i>Murphy Desmond, SC</i> Effective Documentation	<b>Connie Horn 21</b> <i>Bethesda Lutheran Homes &amp; Services, Inc.</i> Abuse and Neglect Prevention <b>Also at 1:00 on Thursday</b>	<b>Terry Ainslie 31</b> <i>Transitional Living Services (TLS)</i> <b>Mary Wierman</b> <i>Bell Therapy/Phoenix Care Systems</i> Professionalism 101	<b>Mary Robertson 36</b> <i>Agape of Appleton, Inc.</i> <b>Heather Maltbey</b> <i>Agape of Appleton, Inc.</i> Facilitated/Alternative Communication	
Wed., May 21, 2:30 - 3:30 pm (1 hour)	<b>Kevin Coughlin DHFS, DQA, 2</b> <i>Bureau of Assisted Living</i> Survey Trends and How to Avoid Citations	<b>Marilyn Carroll 12</b> <i>Schott Bublitz &amp; Engel</i> Trends in Assisted Living Facility Litigation	<b>Terry Ainslie 22</b> <i>Transitional Living Services (TLS)</i> Medication Review: Blueprint for Success <b>Also at 9:15 on Thursday</b>	<b>Extended Session 32</b> <b>Ronald J. Diamond, MD</b> <i>UW-Madison</i> An Overview of Mental Illness: What Kinds of Problems Does it Cause, and How to Respond Better	<b>Connie Matter, RN 37</b> <i>Hospice Alliance, Inc.</i> <b>Dean Barbian, MSW, LCSW</b> <i>Hospice Alliance, Inc.</i> Partnering with Hospice for End of Life Care	
Wed., May 21, 4:00 - 5:00 pm (1 hour)	<b>Thomas Godar 3</b> <i>Whyte Hirschboeck Dudek, SC</i> Hot Topic Roundtables for Owners	<b>Laura Saunders, MSSW WIPHL 13</b> Promoting Behavior Change and Loving it!	<b>Ellen Hierl 23</b> <i>Bethesda Lutheran Homes &amp; Services</i> Standard Precautions: The Past, Present and Future <b>Also at 8:00 on Thursday</b>		<b>Ron Mendyke, MSW, LCSW 38</b> <i>Bell Therapy Residential Programs</i> An Overview of the Wellness Recovery Action Plan and its Possible Use in Residential Treatment Facilities	
Thurs., May 22, 8:00 - 9:00 am (1 hour)	<b>Kathleen Luedtke DHFS 4</b> <i>Division of LTC, Office of Family Care Expansion</i> Family Care Overview and Recent Updates	<b>Bill Taylor 14</b> <i>New Horizons Learning Center</i> Basic Introductory Computer Training: How to Find and Use the Tools You Need	<b>Ellen Hierl 24</b> <i>Bethesda Lutheran Homes &amp; Services</i> Standard Precautions: The Past, Present and Future		<b>33</b> <b>Dori Ann Bischmann, PhD 39</b> <i>Regional Parkinson Center</i> Symptoms of Depression in the Elderly: How are they Different?	
Thurs., May 22, 9:15 - 10:15 am (1 hour)	<b>Philip J. Miller 5</b> <i>Weiss Berzowski Brady, LLP</i> Succession Planning for Owners of Assisted Living Facilities	<b>Jeffrey Remsik 15</b> <i>Bottom Line Marketing &amp; Public Relations</i> If Your Agency is So Great, Why are the Neighbors Complaining?	<b>Terry Ainslie 25</b> <i>Transitional Living Services (TLS)</i> Medication Review: Blueprint for Success	<b>Extended Session 34</b> <b>Byron Neal</b> <i>Dept. of Corrections / Division of Community Corrections (DCC)</i> Verbal Judo - Communications / Staff Safety Training	<b>Tom Hlavacek 40</b> <i>Alzheimer's Association of Southeastern Wisconsin</i> Healthy Brain Aging and Alzheimer's: The Latest Research	
Thurs., May 22, 10:30 - 11:30 am (1 hour)	<b>Forbes McIntosh 6</b> <i>Broydrick &amp; Associates</i> How YOU Can Change Local and State Policies	<b>Cheryl Lofton 16</b> <i>DHFS Division of Disability and Elderly Services</i> The CCS Under Construction and Transforming the Mental Health/Substance Abuse System	<b>John Sajdak 26</b> <i>Creative Community Living Services, Inc. (CCLS)</i> Resident Rights <b>Also at 9:45 on Friday</b>		<b>Ammar Askari 41</b> <i>Marshall &amp; Illsley Bank (M&amp;I)</i> How to Stop Living Paycheck to Paycheck	
Thurs., May 22, 1:00 - 2:30 pm (1.5 hours)	<b>Rick Bahr 7</b> <i>Community Management Initiative, Inc.</i> Advances in Technology and How to Implement Tools Into Your Agency	<b>Shari Saeger 17</b> <i>Classic Corporate Coaching, LLC</i> Recruitment & Retention - Flexibility is Key!	<b>Connie Horn 27</b> <i>Bethesda Lutheran Homes &amp; Services, Inc.</i> Abuse and Neglect Prevention		<b>42</b> <b>Amy Ramsey, RD, CD 42</b> <i>DHFS-Bureau of Aging &amp; Disability Resources</i> Putting Care into Meal Planning: Building Safe and Healthy Meals	
Thurs., May 22, 3:00 - 4:30 pm (1.5 hours)	<b>RSA Wisconsin Board Members 8</b> Money Saving Tips for Owners (Panel Discussion)	<b>Susan Peek 18</b> <i>Creative Community Living Services, Inc.</i> CAUTION: Future Manager Under Construction	<b>Echo Swisher 28</b> <i>Bell Therapy/Phoenix Care Systems</i> Flash Point...Mission Survival <b>Also at 8:00 on Friday</b>	<b>Extended Session 35</b> <b>Randall Levin, MD, FACEP</b> Understanding Burnout in the Healthcare Profession and How it can be Avoided	<b>43</b> <b>Sheri Berg 43</b> <i>Bethesda Lutheran Homes &amp; Services, Inc.</i> Hey That's MY Child You're Talking About! Sensitivity and Portrayal Issues from a Parent/Guardian Perspective	
Fri., May 23, 8:00 - 9:30 am (1.5 hours)	<b>Barbara Moore 9</b> <i>Community Care, Inc.</i> Redeveloping Your Business for the New Managed Care World	<b>Chris Davies 19</b> <i>InnerVoice Works</i> Four Cornerstones to Everyday Triumph When Your "System is Under Construction"	<b>Echo Swisher 29</b> <i>Bell Therapy/Phoenix Care Systems</i> Flash Point...Mission Survival		<b>44</b> <b>Panel of Pharmacy Representatives Huihbetse 44</b> <i>Assisted Living Pharmacy Services (ALPS)</i> Panel Discussion on Using Caution in Handling Medications	
Fri., May 23, 9:45 - 10:45 am (1 hour)	<b>Colleen Hasler, MS, RN, COHN-S 10</b> <i>Mortenson Matzelle &amp; Meldrum, Inc.</i> Workman's Compensation: Post Accident/Incident Investigation	<b>John Komosa 20</b> <i>QTI Human Resources, Inc.</i> Potholes Ahead: Avoiding the Seven Deadly Sins of Performance Management	<b>John Sajdak 30</b> <i>Creative Community Living Services, Inc. (CCLS)</i> Resident Rights		<b>45</b> <b>Curry Chaudoir 45</b> <i>Acupuncture and Holistic Health Associates</i> Oriental Medicine in the Treatment of Mental/Emotional Imbalances	

Please visit the web site for speaker & course descriptions: [www.rsawisconsin.org](http://www.rsawisconsin.org)